

INFORMATION SECURITY MANAGEMENT SYSTEM POLICY COMMITMENT PT BANK NEO COMMERCE, TBK

As a company operating in the financial services industry, PT Bank Neo Commerce, Tbk is committed to becoming a company with the highest standards of governance by achieving the highest standards of Information Security. We demonstrate this commitment through:

1. Data Protection and Information Security

Bank ensures that all information belonging to the Bank, customers, partners, and other stakeholders is protected against unauthorized access, improper use, disclosure, disruption, modification, or destruction by complying with the ISO/IEC 27001:2022 standard.

2. Continual Improvement

We are committed to continually improving information security within the company.

3. Ethics and Compliance

We uphold the highest ethical standards in all operations and interactions with customers. We comply with all relevant regulations and ensure that all our practices are in accordance with applicable ethical and legal requirements.

Jakarta, August 03 2026

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Daniel Armanto

Chief Technology Officer